

Privacy Policy

1. Introduction

Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your information when you visit our website or use our services.

2. Information We Collect

- **Personal Information:** Name, email address, phone number, and payment details.
- **Technical Information:** IP address, browser type, and usage data collected through cookies.
- **Service-Related Information:** Details about your appliance and repair history.

3. How We Use Your Information

- To process bookings and payments.
- To communicate with you regarding services and updates.
- To improve our website and customer experience.
- For marketing purposes, where you have provided consent.

4. Sharing Your Information

We do not sell or rent your information to third parties. We may share your information with:

- Trusted service providers who assist us in delivering services.
- Legal authorities if required by law.

5. Data Security

We implement industry-standard measures to protect your information. However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

6. Your Rights

You have the right to:

- Access the personal information we hold about you.
- Request corrections to inaccurate or incomplete information.
- Opt out of marketing communications.
- Request deletion of your personal information, subject to legal requirements.

7. Cookies

Our website uses cookies to enhance your experience. You can adjust your browser settings to decline cookies, but this may affect website functionality.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated 19-Desc-2024 date.

9. Contact Us

For questions or concerns about this Privacy Policy, please contact us at:

- Email: amar@akservices.store
- Phone: +91 9804092727